

Impartiality Policy

1. Purpose

The purpose of this policy is to ensure that Quality Asia Certifications Private Limited conducts certification activities with the highest level of impartiality, independence, and objectivity, in compliance with the requirements of ISO/IEC 17021.

2. Commitment to Impartiality

Quality Asia Certifications Private Limited is committed to impartiality in all aspects of its certification activities. We ensure that our certification decisions are based on objective evidence and are not influenced by any conflicting interests that may jeopardise impartiality.

3. Independence

Quality Asia Certifications Private Limited operates independently of any undue commercial, financial, or other pressures that may affect the outcome of certification activities. Our decisions are made solely based on the conformity of the management system with the relevant standard.

4. Identification and Management of Conflicts of Interest

Quality Asia Certifications Private Limited identifies and evaluates potential conflicts of interest arising from its certification activities. Conflicts of interest may arise from relationships with clients, stakeholders, or personnel. Measures are in place to prevent, mitigate, or eliminate such conflicts.

5. Personnel Impartiality

All personnel involved in the certification process, including top management, auditors, and technical experts, are required to act impartially and declare any potential conflicts of interest. Measures are in place to ensure that personnel are not involved in activities that could compromise their impartiality.

6. Transparency

Quality Asia Certifications Private Limited is transparent in its decision-making processes and communicates openly about its certification activities. Information about the certification process, including fees, is made available to clients and other interested parties.

7. Confidentiality

Confidentiality of information related to the certification process is maintained in accordance with legal and contractual obligations. Information about clients and their management systems is treated with the utmost confidentiality.

8. Continuous Monitoring and Improvement

Quality Asia Certifications Private Limited continuously monitors its processes and activities to identify and address any issues that could compromise impartiality. We are committed to ongoing improvement to enhance the effectiveness of our impartiality management system.

9. Compliance with ISO/IEC 17021

Quality Asia Certifications Private Limited complies with the requirements of ISO/IEC 17021 and any other applicable accreditation criteria. We undergo regular assessments to ensure our conformity with these standards.

10. Communication

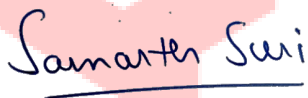
This policy is communicated to all relevant personnel, clients, and stakeholders. Quality Asia Certifications Private Limited is open to feedback and encourages the reporting of any concerns related to impartiality.

11. Review and Revision

This policy is regularly reviewed to ensure its continued suitability and effectiveness. Any necessary revisions are made to address changing circumstances or improvements in our management system.

Quality Asia Certifications Private Limited is dedicated to upholding the principles of impartiality in our certification activities and ensuring the trust and confidence of our clients and stakeholders.

Quality Asia Certifications Private Limited


Samarth Suri

Managing Director

Date - 01-04-2023